

Accessing or Opening a .CHM manual for Creative Products

Keywords / Key Phrases: Action Canceled, open, print, unblock, lock, user manual, error opening

Summary:

- ✓ Product documentation in .CHM format may not open correctly if an unsuitable software is being used. Learn the work around to open these files from the steps below.

Note: The .CHM Manual is also available in the bundled installation CD of the product through the folder "Manual".

1. Insert the installation Cd
2. If it prompts you to install automatically, select Exit or cancel.
3. Double Click "My Computer"
4. Right click on your cd/dvd rom drive and select "Explore"
5. Double click on the folder called "Manual" and select the language of your choice.

Alternatively, you can download the product manual from our support site which you are in right now. To download the product manual, simply click on "Quickstart User Guide" at the top of this page, beside your product image. Take note that the availability of downloads for user guides vary from product to product.



There is an End-User software License Agreement that the user needs to agree upon after answering the verification question. Thereafter, the manual can be downloaded.

CREATIVE END-USER SOFTWARE LICENSE AGREEMENT
Version 3.5, May 2011

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(a) the Software is not distributed for profit;

(b) the Software is used only in conjunction with Creative's family of products;

(c) the Software is NOT modified; and

Due to the high security level on the Windows platform, the manual might not display correctly. If this occurs, follow these steps to view its contents successfully:

The manual should display correctly when you open the file again.

VERIFICATION QUESTION *

What is the total of 



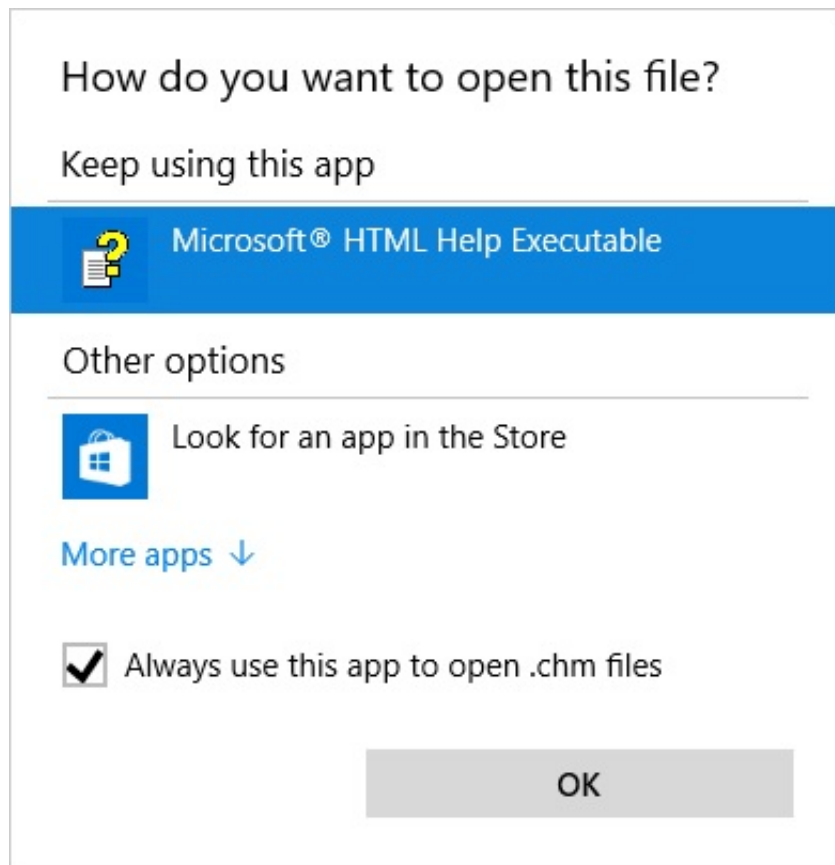
DISAGREE

The product manuals in .CHM format can be viewed with the Microsoft HTML Help Executable application in Windows, and they should open by default.

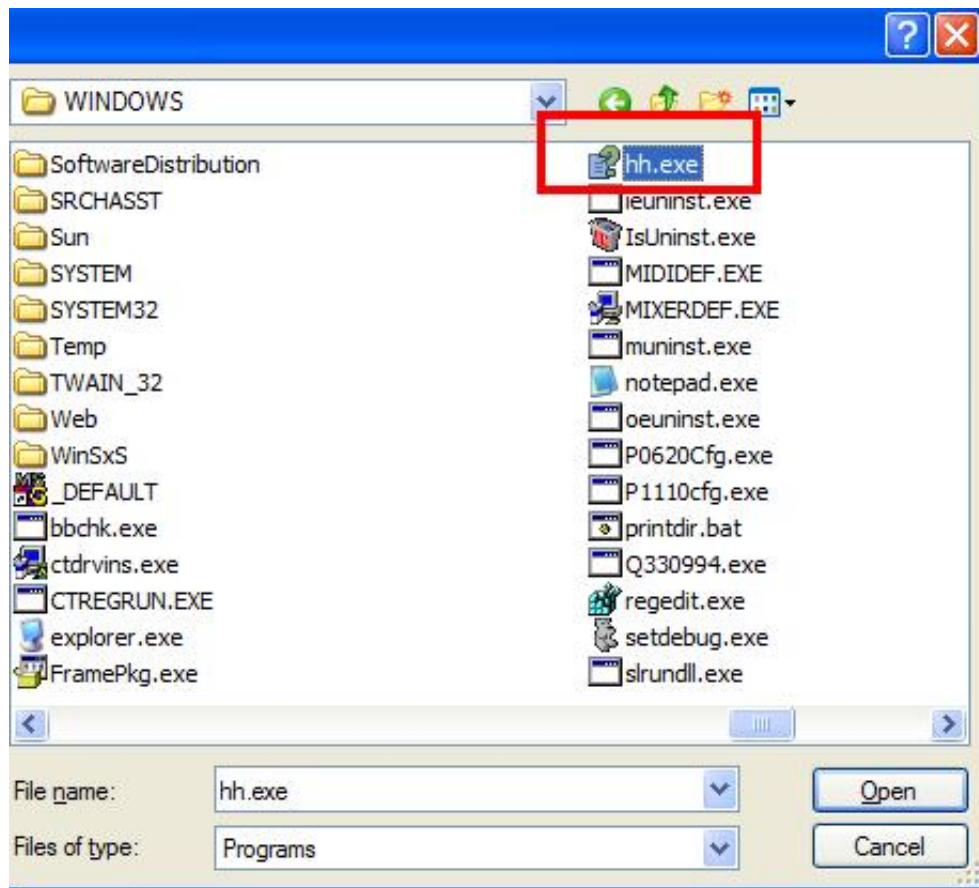
If you receive a "**Action Canceled**" notice, or if you can not open the manual at all, please check the file association and security settings.



1. When Windows prompts for an application to open,
2. Select Microsoft HTML Help Executable if it is listed, and check the box next to “Always use the selected program to open this kind of file”.



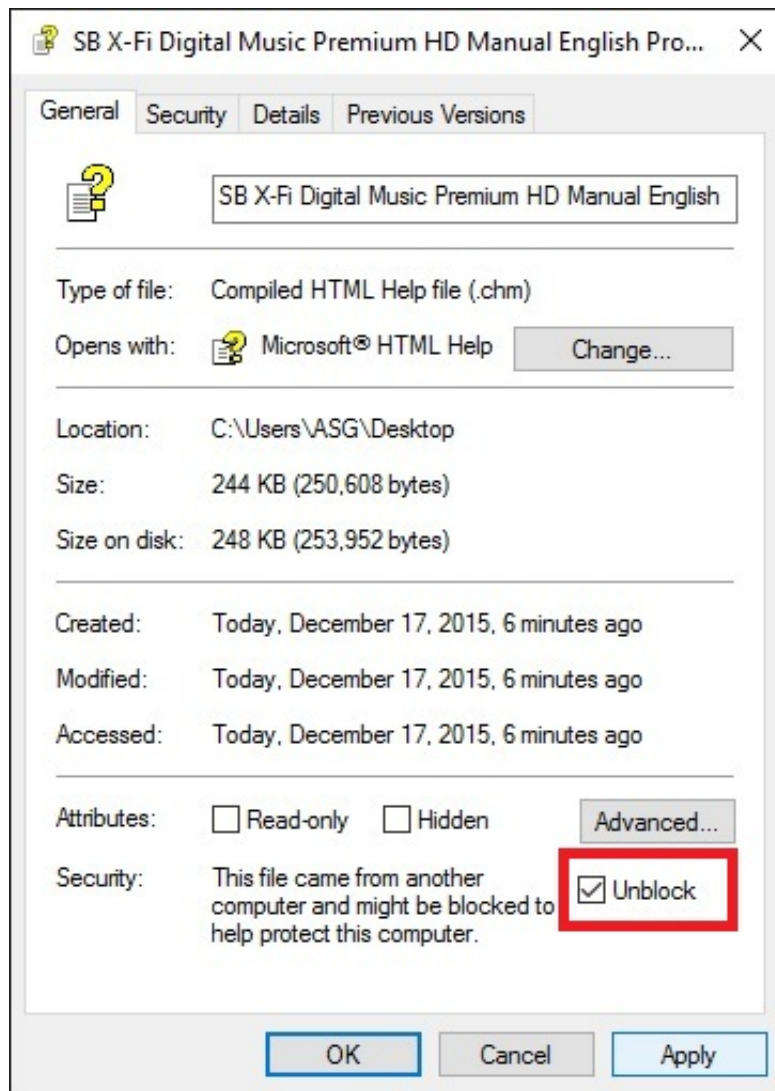
3. If the **Microsoft HTML Help Executable** program is not listed, click on the **Browse** button. Browse to the **C:\Windows** folder, and search for the file **hh.exe**, and double click on it to open it.



4. Double click on the product manual that you want to view, and it should open.
5. If you are prompted with a notice about "**Security Warning**", uncheck the box next to "**Always ask before opening this file**", and then click on **Open**.



Alternatively, right click on the file and select **Properties**. Click on the "**Unblock**" button. Click on Apply and OK.



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